

COMPANY POLICY

DOLOMITE FRANCHI

Dolomite Franchi, a company of the Intocast AG Group, has been producing dolomite refractories for lining electric furnaces, ladles, AOD converters and the like used in the steel industry since 1919. The product range is based on dolomite extracted from its own quarry and includes sintered dolomite, sinterdolomite masses, tempered dolomite bricks with carbon-based binders.

Dolomite Franchi's geographical location is particularly favourable for rapidly shipping finished products to Italian, European and overseas steel mills by truck, combined road and rail, and by sea in containers.

The basic principle of the company policy of Dolomite Franchi S.p.A. is to achieve the highest quality of all company processes and products, adopting all the measures necessary to ensure that work activities are carried out efficiently, reliably and in accordance with the needs of customers, in terms of quality, service, safety, respect for the environment, efficient use of energy resources and the requirements of current legislation. For this reason, responsible behaviour in relations with our collaborators is a categorical imperative achieved through the promotion of a process of self-responsibility on the part of individual collaborators.

Dolomite Franchi S.p.A. is aware that it is part of a world that must learn to respect the ecosystem to deliver it intact to future generations.

This is why it considers it fundamental to pay attention to environmental protection policies, technological innovation oriented towards saving non-renewable natural resources. The conviction that the commitment to sustainable development together with the protection of workers' health and safety represent above all ethical and moral goals, is a founding value for the best company management.

For the reasons stated above, the Management has recognised the need to establish and develop a management system that meets the requirements of UNI EN ISO 9001, UNI EN ISO 14001, UNI ISO 45001, UNI CEI EN ISO 50001 standards, committing itself to defining and providing the human, technological and economic resources necessary to carry out all company activities.

Constant commitment to improvement completes the picture of our company, which is oriented towards the satisfaction of our customers.

The cornerstones of our corporate policy are:

- Meeting customers' needs and expectations:
 - ✓ striving for the highest quality and reliability of products and production processes;
 - ✓ ensuring compliance with contractual and mandatory requirements for products and services;
 - ✓ preventing non-conformities in products;
- The protection of the environment, safety and health of workers, achieved through:
 - ✓ Compliance with all relevant legal provisions and regulations for safety, accident prevention, environmental protection and energy efficiency;
 - ✓ The prevention of occupational accidents and diseases and the prevention of pollution environmental;
 - ✓ Reducing the effects of environmental impact through investments in production, to an extent that is economically viable for the company;

- ✓ The reduction of waste products and waste of natural resources, the efficient use of energy and the focus on the recovery of residual substances through re-circulation or reuse of materials;
 - ✓ The design and procurement of energy-efficient and environmentally friendly products and services;
 - ✓ The analysis of accidents, near misses, risky situations or procedural failures, the analysis of H&S and/or environmental emergencies;
 - ✓ The analysis of any reports received from outside;
 - ✓ The reduction of residual risks to the health and safety of workers, through the use of appropriate protective equipment and through investment in improving the working environment, to an extent that is economically viable for the company, in particular by reducing dust and noise;
 - ✓ The protection of workers from any retaliation that may arise from reporting incidents, dangers, risks and opportunities.
- The motivation, training and information of workers by:
 - ✓ Their participation and involvement in reducing any risky situations, increasing their awareness, including through identification of responsibilities, information, training and management of appropriate communication systems;
 - ✓ the creation of an appropriate, healthy and safe working environment in which everyone can be satisfied and where professional growth is stimulated;
 - ✓ raising the awareness of employees, disseminating responsible behaviour with respect to customer satisfaction, environmental protection and workers' health and safety, and the sustainable use of resources, in order to entrust the implementation of the company policy declared herein to appropriate professional behaviour.
- The quest for continuous improvement of the effectiveness of the management system, products and processes, by:
 - ✓ The analysis of the context considering internal and external factors relevant to the company;
 - ✓ The application of risk-based thinking to foster a dynamic culture of assessing business continuity risks and growth opportunities, with the aim of generating operating profits to ensure business continuity and make it possible to allocate resources to sustainable development;
 - ✓ The definition of specific objectives and indicators, for performance monitoring and analysis of possible improvements;
 - ✓ the introduction and implementation of appropriate corrective, ameliorative and risk mitigation measures;
 - ✓ the involvement of suppliers and the evaluation of stakeholder requirements in the continuous improvement process;
 - ✓ optimisation of resources in order to constantly monitor its environmental and social impacts, in compliance with current legislation and the expectations of all stakeholders.

All persons working for Dolomite Franchi S.p.A. are required to make the contents of this policy known and implement it in their own areas. The company strategy is transmitted to the individual company areas for quantifiable objectives, assessing and documenting the level of achievement each year.

Marone, 22 January 2024

The Chairman of the Board of Directors
Alessandro Romano