

CORPORATE POLICY

DOLOMITE FRANCHI

Dolomite Franchi, a company of the Intocast AG Group, has been producing dolomite refractories since 1919 for the coating of electric furnaces, ladles, AOD converters and the like used in the iron and steel industry. The product range is based on the dolomite extracted from its own quarry and includes sintered dolomite, sintered dolomite masses, dolomite bricks tempered with carbon-based binders.

The geographic position of Dolomite Franchi is particularly favorable for quickly shipping finished products to Italian, European and overseas steelworks by means of transport by truck, combined rubber and rail, and by sea in containers.

The basic principle of the Corporate Policy of Dolomite Franchi SpA is the achievement of the highest quality of all company processes and products, taking all the necessary measures to ensure that the work activities are carried out efficiently, reliably and in a way responsive to customer needs, in terms of quality, service, safety, respect the environment and the requirements of current legislation. For this reason, responsible behavior in relations with our employees is a categorical imperative obtained through the promotion of a process of self-responsibility of individual employees.

Dolomite Franchi SpA is aware of being part of a world that must learn to respect the ecosystem to deliver it intact to future generations.

For this reason, it is essential to pay attention to environmental protection policies as well as technological innovation aimed at saving non-renewable natural resources. The belief that the commitment to sustainable development together with the protection of health and safety of workers represent goals that are first and foremost ethical and moral, is an essential value for the best business management.

For the reasons stated above, the Top Management recognized the need to establish and develop a management system that meets the requirements of the UNI EN ISO 9001, UNI EN ISO 14001 and **UNI ISO 45001** standards, thus committing itself to define and provide human, technological and economic resources, necessary for the completion of all company activities.

The constant commitment to improvement completes the framework of our company, oriented to the satisfaction of our customers.

The cornerstones of our Corporate Policy are:

- Meeting the customers' needs and expectations:
 - ✓ Looking for the highest quality and reliability of products and production processes;
 - ✓ Ensuring compliance with the contractual and binding requirements of products and services;
 - ✓ Preventing non-compliance in products;
- Protecting the environment, safety and health of employees, obtained through:
 - ✓ Compliance with all relevant laws and safety, accident prevention and environmental regulations;
 - ✓ **The prevention of accidents and occupational diseases and the prevention of environmental pollution;**
 - ✓ Reduction of the effects of the environmental impact through investments on production processes, in an economically sustainable way by the Company;

- ✓ Reduction of waste products and waste of natural resources and particular attention paid to the recovery of residual substances by recycling or reusing materials;
 - ✓ The analysis of accidents, accidents near accidents, risky situations or lack of procedural application, the analysis of emergency events in the H&S and / or environmental field;
 - ✓ The analysis of any reports received from the outside;
 - ✓ Reduction of residual risks for the health and safety of employees, through the use of appropriate protection devices, and through investments for the improvement of the work environment, in an economically sustainable way by the Company, in particular, for the reduction of dust and noise;
 - ✓ The protection of workers from any retaliation that can be assumed for reporting accidents, dangers, risks and opportunities.
- The motivation, training and information of employees, by:
 - ✓ Their participation and involvement in order to reduce any risky situations, increasing the awareness of all staff, including through information, training, training and management of adequate communication systems;
 - ✓ The creation of an adequate, healthy and safe work environment, in which everyone can be satisfied and professional growth is stimulated;
 - ✓ The identification of responsibilities, of the necessary qualifications and the promotion of adequate training;
 - ✓ The promotion of a process of sensitization of collaborators, in order to spread a responsible behavior towards aspects of customer satisfaction, environmental protection and workers' health and safety, to entrust the implementation of the Corporate Policy here to appropriate professional behaviors declared.
 - The search for continuous improvement of the effectiveness of the management system, products and processes, through:
 - ✓ The analysis of the context considering internal and external factors relevant to the company;
 - ✓ The application of the "Risk-based thinking" concept designed to favor a dynamic culture of assessing the risks of business discontinuity and growth opportunities;
 - ✓ The definition of specific objectives and indicators, for performance monitoring and analysis of any improvements;
 - ✓ The introduction and implementation of appropriate corrective, improvement and risk mitigation measures;
 - ✓ The involvement of Suppliers and the assessment of the Stakeholders' requirements in the process of continuous improvement;
 - ✓ The optimization of resources in order to constantly monitor their environmental and social repercussions, in compliance with current legislation and the expectations of all the parties involved.

All the people who work in Dolomite Franchi S.p.A. are required to make known and to implement the content of this Corporate Policy in their sectors. The corporate strategy is sent for quantifiable objectives to the individual business areas, thus evaluating and documenting each year the level of achievement.

Marone, 08 January 2020

The Chairman of the Board of Directors

Mr. Alessandro Romano

